

Garbage/Recycle Service

New Service Provider

Republic Services is excited to be the new garbage provider for the Heritage Lake Association. Contract period starts April 1st, 2024. Republic Services will provide weekly residential garbage pickup, service to association properties, and a cleanup every year.

Republic Services is pleased to provide service to you under the associations new five-year municipal contract for trash. Previously known as Allied Waste, Republic Services is locally based – we operate the Bloomington transfer station, and our hauling operation is based here as well. Our drivers and mechanics are proud members of Republic Services, and we are excited for the opportunity to take care of your solid waste and recycling services. Below is a synopsis of our service contract.

Billing

Republic will bill each resident individually on a quarterly basis. The first year is \$20/month. The Association will present Republic with information on each account. If you receive your first bill and see errors, you will be able to call the number on your bill to make these changes. If you don't wish to call in, you can also download the Republic Services app and make all changes needed. Residents will need to call their current provider to stop services.

Carts

Each resident will receive a 95-gallon cart for trash. Additional carts are \$6/month. New carts will be delivered at no cost to residents on or after **March 19th**. Damaged carts are also replaced at no cost to the resident. Republic will only service their blue carts they provide. If you have a cart from another hauler, please contact that hauler for pickup. Republic will be happy to discard your old personal trash cans if you leave a note on them. **All trash must be contained within your cart with the lid closed.** All trash must be in bags within the cart to keep the cart as clean and sanitary as possible.

Cart Placement

- Have the cart(s) at the curb by 4:30am of your collection day. **(Wednesday)**
- If room allows, please place the cart at least (3) three feet from any object; like a tree, pole, fire hydrant, mailbox, electrical box, cable box, etc. and at least (5) five feet away from cars so the automated arm can reach your cart.
- Don't lean anything against the cart.
- Place cart one foot from the curb or edge of the street. Remember to place the arrows on the lid of the cart toward the street and the handle toward your house, with the lid closed.

Proper Cart Placement is the Key to Automated Service



Schedule

Garbage will be picked up every week on **Wednesday**. Please put out your carts the evening before or by 4:30 am in the morning and be patient as collection times will vary.

Unacceptable Items for General Trash

- Barrels
- Corrosive Waste
- Appliances
- Electronics
- Empty Tanks
- Flammable Waste
- Hazardous Waste
- Fluorescent Bulbs
- Liquids
- Medical Waste
- Paint, or Paint Cans (see below)
- Railroad Ties
- Construction Debris (pipes, board, drywall, ceiling tiles, sinks, tubs, shower surrounds, flooring)
- Carpet (can be picked up if rolled and tied and no longer than a 4-foot section)
- Septic Waste
- Tires
- Used Oil
- Landscape Waste

Hazardous Materials

While Hazardous Materials are not acceptable items for general trash, paint can be disposed of if it is no longer a free-flowing liquid. This can happen over time or you can also add kitty litter to any can

in order to soak the fluid. No other hazardous waste will be collected.

Construction Materials

Construction materials will not be accepted in trash cans. This material will damage the

crushing mechanics in the trucks.

Bulky Items

- Republic will host a cleanup event every year where bulk items can be disposed of.

Frequently Asked Questions

1. What if I generate more than the capacity of the cart?

- An occasional overage can be picked up; simply put it close to your cart and we will collect. This is limited to 3 extra bags at up to 35lbs a bag.

2. What happens if the cart breaks?

- If your cart should happen to break please contact Republic Services customer support for a replacement cart- **free of charge**.

3. Can I put loose trash in the cart?

-No. **All trash must be bagged** and tied and then deposited in your cart. This practice will help keep your cart cleaner and minimize odor.

4. Where do I place the cart at the curb? And does it have to face a certain way?

-When you wheel your cart to the curb, the arrows on top of the lid should face towards the street. The wheels and handle need to face the house. Leave (1) one foot between the edge of the street and the cart. Leave (5) five feet of space between the cart and any vehicle. Leave (3) three feet of space between the cart and any other obstacles such as trees, mailboxes, basketball poles or other carts. **See the diagram on previous page.**

5. What do I do with my cart if I move?

The carts stay at the address they were delivered to. Do not take your carts with you when you move, as they belong to Republic Services.

“We’ll handle it from here”™